# IF YOUR CENTRAL HEAT PUMP ISN'T WORKING...





Plugged Filter Check that your inside filter is not plugged.

Check that all floor and/or ceiling

Vents closed

and/or ceiling registers are open and unobstructed.



### Breaker / Switch Off

Check to ensure that both your breaker and equipment switch is in the "on" position.



#### Thermostat settings Ensure that your thermostat is set to "heat" or "cool" depending on the season.

## Fan Obstructed/Covered

Ensure that the unit is uncovered and does not have anything leaned against it or blocking the airflow.



# Still not working? Call the experts!

Contact us and we will book a technician to sort our your equipment woes! Please have the following information for us:

- Details of the problem
- Equipment model and serial number
- Date of your last maintenance/cleaning service



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