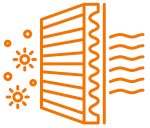


IF YOUR DUCTLESS HEAT PUMP ISN'T WORKING...

Here's what you can check!



Plugged Filter

Check that your filter is not plugged and clean if required.



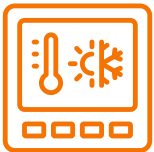
Remote Batteries

Check your remote or wall mounted thermostat batteries.



Breaker Off

Check that your breaker is in the "on" position at both the panel and the outdoor unit



Unit Settings

Ensure that your unit is set to "heat" or "cool" as required.
NOTE: All indoor units must be in the same mode.



Fan Obstructed/Covered

Ensure that the unit is uncovered and does not have anything leaned against it or blocking the airflow.



Still not working? Call the experts!

Contact us and we will book a technician to sort out your equipment woes! Please have the following information for us:

- Details of the problem
- Equipment model and serial number
- Date of your last maintenance/cleaning service



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